Pre-Contractual Data Information: Connected Product (EU Data Act)

Product	Datapaq TP6 Series Data Loggers (including Furnace Tracker systems using TP6 loggers) Datapaq EasyTrack (ET3) Series Data Loggers (including EasyTrack 4000/6000 models) Datapaq MultiPaq21 Series Data Loggers Datapaq Q18/DP5 Series Data Loggers Datapaq XL2 Series Data Loggers Datapaq DP5 Series Data Loggers
Firmware / HW	[Various]
Connectivity / Interfaces	USB (Mini-B or standard-A to mini-B); Bluetooth BLE (TP6 series only); RS232 serial (MultiPaq21 only); hardwired serial telemetry; optional TM21 RF telemetry
Contact	privacypolicy@fluke.com

1) Product data

- Physical measurements: Temperature via thermocouples (types B/J/K/N/R/S/T depending on logger model; range −200°C to 1815°C); analog current (4–20 mA) and voltage (0–10 V) on TP6 series; humidity on MultiPaq21 8-channel (optional)
- Device identifiers: Model/part number, serial number, firmware version
- Status / telemetry: Logger status (idle/collecting/stored), battery level, internal temperature
- Events & diagnostics: Battery low, over-temperature alert, download errors, hot-data warning
- Configuration values: Sample interval (0.05 s to 60 min depending on model), trigger mode, thermocouple type/channel selection, calibration data
- Other: Timestamped temperature/analog readings from all active channels stored in non-volatile memory

Estimated volume (typical): ~2–4 bytes per data point per channel

Collection frequency: Periodic: 0.05 s to 60 min interval (depending on model). Triggers: immediate/auto start, start button, date/time, rising temperature threshold, or plug-and-go (XL2)

For general operational guidance, please refer to the product’s user manual.

2) Data formats

- On export: CSV via the free Fluke Paqfile Viewer app.

3) Storage & retention

- On-device storage: Yes. Non-volatile memory; capacity varies by model (18,000 points/channel on ET3; 50,000 points/channel on DP5; 1.81 Mb on MultiPaq21; 4 Mb on XL2; 4.3M+ points on TP6). Multiple runs can be stored before download. No auto-overwrite; the user must reset the logger to clear data.

- Cloud / servers: No. All data is local; downloaded to a PC via USB (all models) or Bluetooth (TP6 only).
- Retention: Data is retained indefinitely until the user resets the logger; configurations are retained until changed via Insight.
- Deletion/anonymization: User-initiated only. A logger reset (via Insight or the start button) clears all stored data. No automatic deletion.

4) User access, export & erase

- Where:
  - **Paid:** Datapaq Insight software suite (variants include Insight, Insight EasyTrack, Insight Reflow Tracker, and Insight Oven Tracker depending on logger model; includes product configuration, profile analysis, SmartPaq, SPC, and data export to CSV)
  - **Free:** Fluke Paqfile Viewer (extracts and exports data from the product)
- How:
  - Datapaq Insight: load the paqfile and open the Edit/Copy… menu. Select the desired measurements, set output to “Text” or “CSV” format, choose “Export to file”, then press OK.
  - Fluke Paqfile Viewer: open the File/Edit/Copy… menu. Select the desired measurements, set output to “Text” or “CSV” format, choose “Export to file”, then press OK.
- Export formats: CSV / Text
- Limits/rate limits (if any): N/A
- Request erasure:
  - Insight software, “Logger” menu: Reset…

5) Data Sharing with Third Parties

To the extent Fluke has access to the relevant data, you may authorize a third party to access such data by contacting Fluke using the details set out above, specifying the recipient and purpose of the data sharing. You may view and revoke authorized data transfers at any time via the same contact details.

Where data is stored locally on your device or within your own environment and is not accessible to Fluke, you are responsible for granting third-party access directly.

6) Terms of service, contract term & termination

As provided in the quote, order form, or agreement between you and Fluke. If you purchased the product through a distributor or reseller, the terms of service, contract term and termination are as agreed between you and that seller.

7) How Data Holder uses the data

If Fluke has access to any data generated through your use of a Fluke connected product or related service, this will be used in accordance with the applicable agreement between you and Fluke, through which you purchase Fluke’s products or services. The relevant Fluke entity details will be specified in the quote or order form as applicable.

Fluke may engage third parties to act as service providers and perform certain tasks on its behalf, such as processing or storing data generated in connection with your use of a Fluke connected product or related service. For more information, please visit **https://www.fluke.com/en-us/fluke/privacy-policy**

8) Trade secrets

No trade secrets are contained in the data.

9) Right to lodge a complaint

If you have a complaint relating to your Fluke connected product or related service, or the Data Act in general, you can contact Fluke using the details set out above. You also have the right to lodge a complaint with the relevant competent authority designated under Article 37 of the EU Data Act, in the Member State of your habitual residence, place of work or establishment.

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