Pre-Contractual Data Information: Connected Product (EU Data Act)

Product	FLUKE-1550C, FLUKE-1550C FC, FLUKE-1550C FC KIT, FLUKE-1550C/KIT, FLUKE-1550C/KIT/RS, FLUKE-1550C/RS FLUKE-1555, FLUKE-1555 FC, FLUKE-1555 FC KIT, FLUKE-1555/KIT, FLUKE-1555/RS
Firmware / HW	All Versions
Connectivity / Interfaces	IR-BLE dongle (Fluke ir3000FC) and IR-USB cable
Contact	privacypolicy@fluke.com

1) Product data

- **Physical measurements:** voltage, resistance, current, frequency
- **Output measurement functions:** insulation resistance, elapsed time, ramp voltages, leakage current, and calculated ratios like Polarization Index (PI) and Dielectric Absorption Ratio (DAR).
- **Device identifiers:** model, serial number
- **Status / telemetry:** on/off, operating mode, battery level, charging status.
- **Events & diagnostics:** error codes, date and time stamps
- **Configuration values:** calibration values

Estimated volume (typical): Can store up to 99 results

Collection Frequency: Results saved only based on user demand.

For general operational guidance, please refer to the product's user manual.

2) Data formats

- **On export:** with the use of the Fluke Connect mobile app, users are able to export CSV file.
- **On device/in transit (if relevant):** it is a proprietary binary format which can be converted with the use of apps

3) Storage & retention

- **On-device storage:**
  - Yes: the product is capable of storing 99 measurement records; data can be overwritten only by the end user through direct selection of results which would be replaced.
- **Retention:**
  - On-device measurement data retention is under user control (manual deletion).
  - **Deletion/anonymization:** The device does not support auto-delete of data.

4) User access, export & erase

Live (Only for FC Versions – with dongle)

- **Where:** Fluke Connect app Fluke Connect | Fluke, **Product User Manual**.

- **How:** ‘Data’ tab > press export > select measurement > press ‘Share’ > choose format of registered data > CSV > press ‘Next’.
- **Export formats:** CSV.
- **Limits/rate-limits (if any):** None.

Cable:

- **Where:** Fluke Data Downloader
- **How:** Connect the instrument via cable and follow instructions on the app
- **Export formats:** CSV and JSON
- **Limits/rate-limits (if any):** None.

5) Data Sharing with Third Parties

To the extent Fluke has access to the relevant data, you may authorize a third party to access such data by contacting Fluke using the details set out above, specifying the recipient and purpose of the data sharing. You may view and revoke authorized data transfers at any time via the same contact details.

Where data is stored locally on your device or within your own environment and is not accessible to Fluke, you are responsible for granting third-party access directly.

6) Terms of service, contract term & termination

As provided in the quote, order form, or agreement between you and Fluke. If you purchased the product through a distributor or reseller, the terms of service, contract term and termination are as agreed between you and that seller.

7) How Data Holder uses the data

If Fluke has access to any data generated through your use of a Fluke connected product or related service, this will be used in accordance with the applicable agreement between you and Fluke, through which you purchase Fluke’s products or services. The relevant Fluke entity details will be specified in the quote or order form as applicable.

Fluke may engage third parties to act as service providers and perform certain tasks on its behalf, such as processing or storing data generated in connection with your use of a Fluke connected product or related service. For more information, please visit **https://www.fluke.com/en-us/fluke/privacy-policy**

8) Trade secrets

No trade secrets are contained in the data.

9) Right to lodge a complaint

If you have a complaint relating to your Fluke connected product or related service, or the Data Act in general, you can contact Fluke using the details set out above. You also have the right to lodge a complaint with the relevant competent authority designated under Article 37 of the EU Data Act, in the Member State of your habitual residence, place of work or establishment.

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