Data Processing Service Data and Digital Assets

Cubyt is a community-driven metrology procedure and instrument catalog platform. Cubyt is currently deployed to a single, global AWS environment (AWS us-west-2 region, no dedicated EU-only region at this time). All customer data, including data for EU customers, is hosted in this environment.

Service Name: Cubyt

(a) Categories of Data and Digital Assets that can be transferred:

EXPORTABLE DATA	DATA STRUCTURE & FORMAT	DATA PORTABILITY & RESTRICTIONS
User-Contributed Community Content (uploaded procedures, documents, posts/responses)	Semi-structured content and uploaded files (PDF, images, documents)	Users can download their own user-contributed content from the Contributions area while it is in review, or from the individual product profiles after the data has been processed.
Calibration/Measurement Result Data (calibration results, direct-measurement data files for instruments such as torque wrenches and calipers)	CSV/JSON (Cubyt data format) and generated PDF/Excel reports	Cubyt already provides self-service export: users can export/download PDF certificates and Excel versions of measurement results directly from the product (Measurement Results → Export menu). No restrictions.
Fluke-Owned Platform Data (instrument/product catalog & taxonomy, platform usage analytics/search-term logs)	Internal database records; analytics events (GA360, Mixpanel, Hotjar)	Not exportable – Category 3 trade secret / internal analytics data, not customer-generated content.

Customers are able to export this data by requesting the export via mail to privacypolicy@fluke.com.

(b) Categories of Data and Digital Assets that cannot be transferred

Data Not Provided:

System and security and internal operational data: Passwords, password hashes, salts, API keys, authentication tokens, login history, lockout counters, and internal platform or queue data are excluded for security reasons.

The following categories of data are not exportable:

Category 1:

Data of Provider or a third party that are protected by intellectual property rights or constituting trade secrets, or any information held by Fluke that (a) derives independent economic value, actual or potential, from not being generally known to the public or to other persons who can obtain economic value from its disclosure or use and (b) is the subject of efforts that are reasonable under the circumstances to maintain its secrecy.

Category 2: Any information held by Fluke that could reveal information in Category 1.

Category 3: Other information specific to the internal functioning of the service that is not covered by Categories 1 or 2 but whose export would risk breaching Fluke's trade secrets.

Example (Cubyt): *Fluke's instrument/product catalog, taxonomy, and internal usage-analytics data (e.g., search-term logs, GA360/Mixpanel/Hotjar telemetry) fall under Category 3 and are not exportable.*

(c) Information on procedures for switching and porting with the use of switching tools: Information on the available procedures for switching and porting to and from the Service, including the available switching and porting methods and formats, and the restrictions and technical limitations known to Provider, is set out in Section 3.1 of the EU Data Act Addendum.

(d) Known risks to continuity in the provision of the functions or services of the Source Provider: None

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