Data Processing Service Data and Digital Assets

Service Name: Expert Alert & Watchman reliability portal

For EU customers, data is hosted in the US.

(a) Categories of Data and Digital Assets that can be transferred:

EXPORTABLE DATA	DATA STRUCTURE & FORMAT	DATA PORTABILITY & RESTRICTIONS
• Diagnostic measurements data (signals) • Diagnostic results • Measurements meta data	Comma separeted value format with .dat extension. Unload.sql file – containing the structure of the database and columns description of each table	None
• Asset structure • Asset evaluation status change • Asset severity status change	Comma separeted value format with .dat extension. Unload.sql file – containing the structure of the database and columns description of each table	None
• Measurements tasks configuration	Comma separated value format with .dat extension. Unload.sql file – containing the structure of the database and columns description of each table	None
• Device list • Device assigment	Comma separated value format with .dat extension. Unload.sql file – containing the structure of the database and columns description of each table	None
• User list with rights and restrictions • User preferences	Comma separated value format with .dat extension. Unload.sql file – containing the structure of the database and columns description of each table	User/Password will be changed for Azima/FRS users (e.g., analysts) Customer user/password will remain the same.

Customers are able to get this data by requesting the export via mail to **support.frs.emea@fluke.com**

(b) Categories of Data and Digital Assets that cannot be transferred

Data Not Provided:

System and security and internal operational data: Passwords, password hashes, salts, API keys, authentication tokens, login history, lockout counters, and internal platform or queue data are excluded for security reasons.

The following categories of data are not exportable:

Category 1: Data of Provider or a third party that are protected by intellectual property rights or constituting trade secrets, or any information held by Fluke that (a) derives independent economic value, actual or potential, from not being generally known to the public or to other persons who can obtain economic value from its disclosure or use and (b) is the subject of efforts that are reasonable under the circumstances to maintain its secrecy.

Category 2: Any information held by Fluke that could reveal information in Category 1.

Category 3: Other information specific to the internal functioning of the service that is not covered by Categories 1 or 2 but whose export would risk breaching Fluke's trade secrets.

(c) Information on procedures for switching and porting with the use of switching tools: Information on the available procedures for switching and porting to and from the Service, including the available switching and porting methods and formats, and the restrictions and technical limitations known to Provider, is set out in Section 3.1 of the EU Data Act Addendum.

(d) Known risks to continuity in the provision of the functions or services of the Source Provider: None

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