Pre-Contractual Data Information — Related Service (EU Data Act)

Service name	[LinkWare PC / PC Application Portal]
Platforms	[Windows]
Effective date / Version	[12.1]
Contact	privacypolicy@fluke.com

1) Product data

Where this related service is used with multiple different connected products, please refer to the Pre-Contractual Information document for that connected product.

2) Data generated by the Related Service

- Derived/aggregated metrics — User merged and recertified records. Session/app telemetry — app version; usage trackingAccount/tenant metadata — LinkWare Live account permissions,
- **Estimated volume (typical):** 5 to 300 Megabytes per user download from device.
- **Currentness/cadence:** near-real-time

3) Storage & retention

- Hosting/regions — Per host PC
- Retention — indefinite until user deletes.
- Deletion/anonymization — no auto-delete; no anonymization

4) User access & export

- Where — LinkWare PC v12.1 or later, see **https://www.flukenetworks.com/findit/9827999** for download
- How —
  - Summary result data: Connect device to computer using USB cable, Ethernet cable, or via Wi-Fi. In LinkWare PC appliction, Import or Import Connected Tester to import results; then File menu / Export to File / AutoTest Reports to export to CSV, text, or PDF format. Text and Images can be copied from the PDF files using 3rd party tools such as Adobe Acrobat.
  - Detailed DSX graph data: via LinkWare PC, import or Import Connected Tester to import results; then open a graph from the dashboard / test details; right click on the graph and select Save Data as CSV to export to a CSV file. The file will include all measured frequency data and including TDR data if available.
  - FI-1000 End face images: via LinkWare PC, import or Import Connected Tester to import results; then open an image from the dashboard / test details; right click on the graph and select copy. Save image to a file..
  - Utilities / [Device] / [Device] Setup for general and test setup info, which saves to a .vset file. The last part of this file contains the settings in JSON format.

    - Utilities / [Device] / Project Setup / Read Project Setup for project setup info, which saves to .vps file, which has a SQLite format.
    - Utilities / [Device] / System Log … to save a zip file containing device identifiers, events, and diagnostics.
    - Usage data: upon closing LinkWare PC, any usage tracking is saved to a file for the current user, similar to C:\Users\<current user>\Documents\Fluke Networks LinkWare Files\Usage\usage_bufferered.txt.
- Export formats — CSV, text, PDF, PNG, or JPEG test reports; .vset; .vps files saved to PC.
- Limits/rate-limits (if any) — per USB, Ethernet, or Wi-Fi transfer rates
- Request erasure – user managed deletion of saved files.

5) Data Sharing with Third Parties

To the extent Fluke has access to the relevant data, you may authorize a third party to access such data by contacting Fluke using the details set out above, specifying the recipient and purpose of the data sharing. You may view and revoke authorized data transfers at any time via the same contact details.
Where data is stored locally on your device or within your own environment and is not accessible to Fluke, you are responsible for granting third-party access directly.

6) Terms of service, contract term & termination

As provided in the quote, order form, or agreement between you and Fluke. If you purchased the product through a distributor or reseller, the terms of service, contract term and termination are as agreed between you and that seller.

7) How Data Holder uses the data

If Fluke has access to any data generated through your use of a Fluke connected product or related service, this will be used in accordance with the applicable agreement between you and Fluke, through which you purchase Fluke's products or services. The relevant Fluke entity details will be specified in the quote or order form as applicable.

Fluke may engage third parties to act as service providers and perform certain tasks on its behalf, such as processing or storing data generated in connection with your use of a Fluke connected product or related service. For more information, please visit **https://www.fluke.com/en-us/fluke/privacy-policy**.

8) Trade secrets

No trade secrets are contained in the data.

9) Right to lodge a complaint

If you have a complaint relating to your Fluke connected product or related service, or the Data Act in general, you can contact Fluke using the details set out above. You also have the right to lodge a complaint with the relevant competent authority designated under Article 37 of the EU Data Act, in the Member State of your habitual residence, place of work or establishment.

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