Pre-Contractual Data Information: Connected Product (EU Data Act)

Product	PPCH
Firmware / HW	Various (latest published embedded software v1.01n; HW: hydraulic pressure controller/calibrator, rack-mountable)
Connectivity / Interfaces	RS-232 serial and IEEE-488 (GPIB)
Contact	privacypolicy@fluke.com

1) Product data

- **Physical measurements:** Measured and controlled pressure values from the internal/reference transducer(s); the PPCH is a hydraulic pressure controller/calibrator (rack-mountable)
- **Device identifiers:** Model number, serial number, and firmware version (currently 1.01n; readable over the remote interface and on the display)
- **Status / telemetry:** Current setpoint, measured pressure, control mode/status, ready/stable status, and active range
- **Events & diagnostics:** System error/status conditions queried over the remote interface
- **Configuration values:** Setpoint, control limits, pressure units, range selection, communication parameters, and calibration parameters
- **Other:** Datalog records — measurement data captured to internal memory when datalogging is enabled

Estimated volume (typical): Configurable: readings written to the internal datalog at the selected rate/trigger when enabled; otherwise <1 KB per remote query

Collection frequency: Periodic during an enabled datalog session, or on-event for front-panel/remote queries

For general operational guidance, please refer to the product’s user manual.

2) Data formats

Users read live values on the front-panel display and can query/set measurements, retrieve datalog records, and control the instrument remotely over RS-232 or IEEE-488 (GPIB).

- **On export:** ASCII text command/response strings over RS-232/IEEE-488 (no CSV/JSON/XML file export from the instrument). Datalog records are read back over the interface as ASCII. Full command set documented in the PPCH Operation and Maintenance Manual.
- **On device/in transit (if relevant):** Datalog held in internal memory; RS-232/IEEE-488 carry live command/response and datalog retrieval traffic. No removable media.

3) Storage & retention

- **On-device storage:** Yes. Internal memory retains datalog records plus configuration (setpoints, control limits, units, range, communication parameters) and calibration parameters.

- **Cloud / servers:** No. No network or cloud connectivity; no data is transmitted to Fluke servers.
- **Retention:** Datalog records retained until cleared or overwritten; configuration and calibration retained until changed.
- **Deletion/anonymization:** The datalog can be cleared by the user; configuration/calibration can be reset; no personal data is collected, so no anonymization applies.

4) User access, export & erase

- **Where:** Front-panel display and keypad (local), and the RS-232 serial or IEEE-488 (GPIB) remote command interface.
- **How:** Read values on the display, or connect over RS-232/IEEE-488 and issue remote query commands to retrieve live measurements and stored datalog records.
- **Export formats:** ASCII text strings via RS-232 or IEEE-488.
- **Limits/rate-limits (if any):** Throughput limited by the RS-232 baud rate or GPIB bus speed; internal datalog memory is finite (cleared/overwritten). No removable-media export.
- **Request erasure:** Clear the datalog and reset configuration/calibration via the front panel/remote commands; no personal data is stored to erase.

5) Data Sharing with Third Parties

To the extent Fluke has access to the relevant data, you may authorize a third party to access such data by contacting Fluke using the details set out above, specifying the recipient and purpose of the data sharing. You may view and revoke authorized data transfers at any time via the same contact details.

Where data is stored locally on your device or within your own environment and is not accessible to Fluke, you are responsible for granting third-party access directly.

6) Terms of service, contract term & termination

As provided in the quote, order form, or agreement between you and Fluke. If you purchased the product through a distributor or reseller, the terms of service, contract term and termination are as agreed between you and that seller.

7) How Data Holder uses the data

If Fluke has access to any data generated through your use of a Fluke connected product or related service, this will be used in accordance with the applicable agreement between you and Fluke, through which you purchase Fluke's products or services. The relevant Fluke entity details will be specified in the quote or order form as applicable.

Fluke may engage third parties to act as service providers and perform certain tasks on its behalf, such as processing or storing data generated in connection with your use of a Fluke connected product or related service. For more information, please visit **https://www.fluke.com/en-us/fluke/privacy-policy**

8) Trade secrets

No trade secrets are contained in the data.

9) Right to lodge a complaint

If you have a complaint relating to your Fluke connected product or related service, or the Data Act in general, you can contact Fluke using the details set out above. You also have the right to lodge a complaint with the relevant competent authority designated under Article 37 of the EU Data Act, in the Member State of your habitual residence, place of work or establishment.

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