# Pre-Contractual Data Information: Connected Product (EU Data Act)

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| **Product** | 7008-25, 7008-IR-25 |
| **Firmware / HW** | Various (HW: hybrid digital/analog temperature controller, linearized thermistor probe; optional RS-232/IEEE-488 interface card) |
| **Connectivity / Interfaces** | RS-232 serial (DB-9) and IEEE-488 (GPIB), both optional |
| **Contact** | privacypolicy@fluke.com |

## 1) Product data

- **Physical measurements:** Bath fluid temperature measured by the control probe; range −5 °C to 110 °C
- **Device identifiers:** Model and serial number (on the rear label); no digital identifier query command
- **Status / telemetry:** Current set-point, measured bath temperature, heater power level, cut-out status, and (if fitted) IEEE-488 address
- **Events & diagnostics:** Over-temperature cut-out condition (manual or automatic reset)
- **Configuration values:** Set-point, proportional band, cut-out set-point, probe calibration parameters (D0, DG), baud rate, sample period, duplex mode, linefeed mode, and (if fitted) IEEE-488 address
- **Other:** Heater power high/low and cooling on/off can be set remotely via the digital interface when the front-panel switches are set to enable remote control

**Estimated volume (typical):** <1 KB per RS-232/IEEE-488 query/response; no continuous or background logging

**Collection Frequency:** On-event (front-panel actions and interface queries), or periodic if the sample-period parameter is set to a non-zero value (automatic temperature transmission)

For general operational guidance, please refer to the product’s user manual.

## 2) Data formats

Users read the bath temperature on the front-panel LED display and can query measurements and settings over the optional RS-232 or IEEE-488 (GPIB) interface; there is no file export from the bath itself.

- **On export:** ASCII text responses over RS-232/IEEE-488. Command set documented in the 7008 Users Guide, Digital Communication Interface chapter.
- **On device/in transit:** ASCII serial/GPIB strings terminated with a carriage return; no on-device file storage, no removable media, and no network interface on the bath itself.

## 3) Storage & retention

- **On-device storage:** Yes. Non-volatile memory retains configuration (set-point, proportional band, cut-out set-point, baud rate, sample period, duplex, linefeed, IEEE-488 address) and probe calibration parameters (D0, DG); no time-series measurement logging on the bath.

- **Cloud / servers:** No. The bath itself has no network or cloud connectivity; no data is transmitted to Fluke servers.
- **Retention:** Configuration and calibration parameters are retained indefinitely until changed; live measurements are not stored on the bath (transmitted on demand or at the configured sample period only).
- **Deletion/anonymization:** Calibration parameters (D0, DG) can be recomputed/reset by the user per the manual's calibration procedure; no personal data is collected, so no anonymization applies.

## 4) User access, export & erase

- **Where:** Front-panel LED display and key-switches (local), and the optional RS-232 serial or IEEE-488 (GPIB) remote command interface.
- **How:** Read the temperature on the display, or connect a PC/GPIB controller and issue interface commands to retrieve measurements and settings.
- **Export formats:** ASCII text strings via RS-232 or IEEE-488.
- **Limits/rate-limits:** Throughput limited by the selected RS-232 baud rate (300–2400) or GPIB bus speed; no removable-media or network export from the bath.
- **Request erasure:** Reset configuration/calibration parameters via the front-panel menus; no personal data is stored on the bath to erase.

## 5) Data Sharing with Third Parties

To the extent Fluke has access to the relevant data, you may authorize a third party to access such data by contacting Fluke using the details set out above, specifying the recipient and purpose of the data sharing. You may view and revoke authorized data transfers at any time via the same contact details.

Where data is stored locally on your device or within your own environment and is not accessible to Fluke, you are responsible for granting third-party access directly.

## 6) Terms of service, contract term & termination

As provided in the quote, order form, or agreement between you and Fluke. If you purchased the product through a distributor or reseller, the terms of service, contract term and termination are as agreed between you and that seller.

## 7) How Data Holder uses the data

If Fluke has access to any data generated through your use of a Fluke connected product or related service, this will be used in accordance with the applicable agreement between you and Fluke, through which you purchase Fluke's products or services. The relevant Fluke entity details will be specified in the quote or order form as applicable.

Fluke may engage third parties to act as service providers and perform certain tasks on its behalf, such as processing or storing data generated in connection with your use of a Fluke connected product or related service. For more information, please visit **https://www.fluke.com/en-us/fluke/privacy-policy**

## 8) Trade secrets

No trade secrets are contained in the data.

## 9) Right to lodge a complaint

If you have a complaint relating to your Fluke connected product or related service, or the Data Act in general, you can contact Fluke using the details set out above. You also have the right to lodge a complaint with the relevant competent authority designated under Article 37 of the EU Data Act, in the Member State of your habitual residence, place of work or establishment.

**Notice version:** 1.0 **Last updated:** 2026-08-25