Pre-Contractual Data Information: Related Service (EU Data Act)

Service name	TruTest
Platforms	Windows
Contact	privacypolicy@fluke.com

1) Product data

Where this related service is used with a connected product, please refer to the Pre-Contractual Information document for that connected product or contact Fluke.

Product data Data Holder expects to obtain through this service: [None]

2) Data generated by the Related Service

- Derived/aggregated metrics: usage logs for diagnostics
- Session/app telemetry: none
- Account/tenant metadata: user and role information, system identifiers
- Such data is only created for diagnostic purposes. For Fluke to get access to it, the user would need to be explicitly share this with Fluke.
- **Estimated volume (typical):** ~30kB for a 15 minute session
- **Currentness/cadence:** near real-time

3) Storage & retention

- Hosting/regions: User’s computer
- Retention: Stored on user’s computer. User can delete.
- Deletion/anonymisation: Fluke does not get the data. User can delete from their Desktop.

4) User access & export

- Where: When TruTest is installed, it is available in the user’s computer.
- How: C:\ProgramData\TruTest\logs
- Export formats: txt
- Limits/rate-limits (if any): none

5) Data Sharing with Third Parties

To the extent Fluke has access to the relevant data, you may authorize a third party to access such data by contacting Fluke using the details set out above, specifying the recipient and purpose of the data sharing. You may view and revoke authorized data transfers at any time via the same contact details.
Where data is stored locally on your device or within your own environment and is not accessible to Fluke, you are responsible for granting third-party access directly.

6) Terms of service, contract term & termination

As provided in the quote, order form, or agreement between you and Fluke. If you purchased the product through a distributor or reseller, the terms of service, contract term and termination are as agreed between you and that seller.

7) How Data Holder uses the data

If Fluke has access to any data generated through your use of a Fluke connected product or related service, this will be used in accordance with the applicable agreement between you and Fluke, through which you purchase Fluke's products or services. The relevant Fluke entity details will be specified in the quote or order form as applicable.

Fluke may engage third parties to act as service providers and perform certain tasks on its behalf, such as processing or storing data generated in connection with your use of a Fluke connected product or related service. For more information, please visit **https://www.fluke.com/en-us/fluke/privacy-policy**.

8) Trade secrets

No trade secrets are contained in the data.

9) Right to lodge a complaint

If you have a complaint relating to your Fluke connected product or related service, or the Data Act in general, you can contact Fluke using the details set out above. You also have the right to lodge a complaint with the relevant competent authority designated under Article 37 of the EU Data Act, in the Member State of your habitual residence, place of work or establishment.

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