# Pre-Contractual Data Information: Connected Product (EU Data Act)

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| **Product** | PG7302-CE |
| **Firmware / HW** | Various (firmware version readable via *IDN?; HW: PG7302 oil-operated piston gauge with PG Terminal, on-board environmental/piston-cylinder sensors) |
| **Connectivity / Interfaces** | RS-232 serial and IEEE-488 (GPIB) |
| **Contact** | privacypolicy@fluke.com |

## 1) Product data

- **Physical measurements:** Defined pressure from a piston-cylinder + mass load, plus on-board sensor readings: ambient conditions, piston-cylinder temperature, and piston position/rotation rate; PG7302 is the oil-operated member of the PG7000 piston-gauge family
- **Device identifiers:** Model number, serial number, and firmware version (via *IDN? and on the PG Terminal display)
- **Status / telemetry:** Current defined pressure, ready/not-ready criterion, piston float position, piston rotation rate, piston-cylinder temperature, and line pressure
- **Events & diagnostics:** System error/status conditions queried over the remote interface; on-board sensor status
- **Configuration values:** Active piston-cylinder module, mass set and mass loading bell selection, piston-cylinder module and mass-set metrological files, units, communication parameters, and internal sensor calibration
- **Other:** Stored piston-cylinder module and mass-set metrological information (created/edited/selected via the PG Terminal)

**Estimated volume (typical):** <1 KB per RS-232/IEEE-488 command/response; no continuous or background logging

**Collection frequency:** On-event only (PG Terminal actions and RS-232/IEEE-488 queries)

For general operational guidance, please refer to the product’s user manual.

## 2) Data formats

Users read live values on the PG Terminal display and can query measurements, sensor values, and settings remotely over RS-232 or IEEE-488 (GPIB); there is no on-device file export.

- **On export:** ASCII text command/response strings over RS-232/IEEE-488 (no CSV/JSON/XML file export). Full command set documented in the PG7000 Operation and Maintenance Manual.
- **On device/in transit (if relevant):** ASCII serial/GPIB strings; on-board metrological files stored internally; no removable media and no network interface.

## 3) Storage & retention

- **On-device storage:** Yes. Non-volatile memory retains piston-cylinder module and mass-set metrological files, active-selection configuration, units, communication parameters, and internal sensor calibration; no time-series measurement logging.
- **Cloud / servers:** No. No network or cloud connectivity; no data is transmitted to Fluke servers.
- **Retention:** Metrological files, configuration and calibration retained indefinitely until edited (Reset-Cal does not reset the piston-cylinder/mass-set/mass-bell files); live measurements are not stored.
- **Deletion/anonymization:** Metrological files and configuration can be edited/reset by the user; no personal data is collected, so no anonymization applies.

## 4) User access, export & erase

- **Where:** PG Terminal display and keypad (local), and the RS-232 serial or IEEE-488 (GPIB) remote command interface.
- **How:** Read values on the terminal, or connect a PC/controller and issue query commands (including reading masses/sensors) to retrieve measurements and settings.
- **Export formats:** ASCII text strings via device API over RS-232 or IEEE-488.
- **Limits/rate-limits (if any):** Throughput limited by the RS-232 baud rate or GPIB bus speed; no removable-media or network export.
- **Request erasure:** Edit/reset the metrological files and configuration via the PG Terminal; no personal data is stored to erase.

## 5) Data Sharing with Third Parties

To the extent Fluke has access to the relevant data, you may authorize a third party to access such data by contacting Fluke using the details set out above, specifying the recipient and purpose of the data sharing. You may view and revoke authorized data transfers at any time via the same contact details.

Where data is stored locally on your device or within your own environment and is not accessible to Fluke, you are responsible for granting third-party access directly.

## 6) Terms of service, contract term & termination

As provided in the quote, order form, or agreement between you and Fluke. If you purchased the product through a distributor or reseller, the terms of service, contract term and termination are as agreed between you and that seller.

## 7) How Data Holder uses the data

If Fluke has access to any data generated through your use of a Fluke connected product or related service, this will be used in accordance with the applicable agreement between you and Fluke, through which you purchase Fluke’s products or services. The relevant Fluke entity details will be specified in the quote or order form as applicable.

Fluke may engage third parties to act as service providers and perform certain tasks on its behalf, such as processing or storing data generated in connection with your use of a Fluke connected product or related service. For more information, please visit **https://www.fluke.com/en-us/fluke/privacy-policy**

## 8) Trade secrets

No trade secrets are contained in the data.

## 9) Right to lodge a complaint

If you have a complaint relating to your Fluke connected product or related service, or the Data Act in general, you can contact Fluke using the details set out above. You also have the right to lodge a complaint with the relevant competent authority designated under Article 37 of the EU Data Act, in the Member State of your habitual residence, place of work or establishment.

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