Pre-Contractual Data Information: Connected Product (EU Data Act)

Product	LinkIQ-100 and Duo series (includes LIQ-100, LIQ-100-IE, LIQ-DUO-1475-H6-EU, LIQ-DUO-1475-H6-UK, LIQ-DUO-H6-EU, LIQ-DUO-H6-UK, LIQ-DUO-IE-H6-EU, LIQ-DUO-IE-H6-UK, LIQ-DUO-IE-KIT-H6-EU, LIQ-DUO-IE-KIT-H6-UK, LIQ-DUO-KIT-6PK-SA, LIQ-DUO-KIT-FMC-H6EU, LIQ-DUO-KIT-FMC-H6UK, LIQ-DUO-KIT-H6-EU, LIQ-DUO-KIT-H6-UK, LIQ-DUO-SA, LIQ-DUO-VFL-LFD-H6EU, LIQ-DUO-VFL-LFD-H6UK, LIQ-KIT, LIQ-KIT-FMC, LIQ-KIT-FQM-100MIC, LIQ-KIT-FTK1475, LIQ-KIT-IE, LIQ-KIT-IS60, LIQ-KIT-MS2-100, LIQ-KIT-VFL-FBRLRT, LIQ-DUO-H6-ZA, LIQ-DUO-KIT-H6-AE, etc.)
Firmware / HW	2.2 or later
Connectivity / Interfaces	Wi-Fi / Ethernet / USB
Contact	privacypolicy@fluke.com

1) Product data

- **Physical measurements:**
  - Cable performance testing up to 10GBASE-T plus troubleshooting (distance to fault, wire map, toning)
  - Test and troubleshoot EtherNet/IP, PROFINET, EtherCAT cabling with M12X, M12D, and M8D adapters (IE versions)
  - Ethernet connected speed and duplex
  - Ethernet port advertised speeds and duplexes
  - IPv4/IPv6 ping results from a user-specified target
  - IPv4/IPv6 ping results from the first DNS server and gateway
  - IPv4/IPv6 address(es) and netmask(s) of the LinkIQ itself
  - DHCP server IPv4/IPv6 address(es)
  - DHCP server offer time, ack time, and lease time
  - Nearest switch diagnostics (name, description, port ID, port description, port VLAN ID(s), port VLAN name(s), IPv4/IPv6 address(es), MAC address, and protocol)
  - Ethernet Alliance-certified PoE Verification detects the PoE class (1–8) and power, and performs a load test of available PoE from the connected switch
  - Wi-Fi analysis of Wi-Fi 6E, including networks, channels, and access points (Duo model – 6 GHz support only in countries where allowed)
  - Detects the following information from access points: name, SSID, BSSID, Wi-Fi type(s), security type(s), channel(s) used, channel bandwidth(s) used, and country code.
  - Also collects about 100 s of access point signal strength and channel utilization.
- Test timestamp
- **Device identifiers:**
  - Model, serial number, software version

    - Ethernet MAC address
    - LinkIQ Wi-Fi regulatory domain/country code
- **Status / telemetry:** None
- **Events & diagnostics:**
    - Errors, warnings, boot info, firmware updates, network access, and security events
- **Configuration values:**
    - Calibration date, IPv4 and IPv6, general settings, and test setups

Estimated volume (typical):

- 2 seconds/test for wiremap test
- 6 seconds/test for copper cable qualification test
- 9 seconds/test for Wi-Fi test
    - Wi-Fi test can stay connected as long as the user wants, but only saves the last 100 seconds of negotiated Rx/Tx rates.
- 15 seconds/test for switch test with CDP/LLDP
- 38 seconds/test for switch test with CDP/LLDP and PoE

Collection frequency: collection frequency is determined by the user's manually controlled capture rate.

For general operational guidance, please refer to the product's user manual.

2) Data formats

- **On export:** LinkWare PC can export test results as CSV, text, or PDF reports, as well as text log files.
- **On device/in transit (if relevant):** proprietary cbor.zst (compressed binary)

3) Storage & retention

- **On-device storage:** Yes. 1000 results
- **Cloud / servers:** No.
- **Retention:** On-device storage retained until user erases.
- **Deletion/anonymization:** no auto-delete; no anonymization.

4) User access, export & erase

- **Where:** LinkWare PC v12.1 or later
- **How:**
    - **Summary result data:** Connect the LinkIQ to a computer using a USB cable. In the LinkWare PC application, use Import or Import Connected Tester to import results; then File menu / Export to File / AutoTest Reports to export to CSV, text, or PDF format.
    - Utilities / LinkIQ / System Log … to save a zip file containing the assert.log, heartland.log, heartland-security.log, and syslog.log text log files, which provide errors, warnings, boot info, firmware updates, network access, and security events. The syslog.log provides the Ethernet MAC address via the "usb0: MAC" entry.
- **Export formats:** CSV, text, PDF.
- **Limits/rate-limits (if any):** per USB transfer rates.
- **Request erasure:** On-device storage retained until user erases via Results > Manage Results > Select Result(s) > Delete, or Factory Reset from the Settings or Enter PIN screen.

5) Data Sharing with Third Parties

To the extent Fluke has access to the relevant data, you may authorize a third party to access such data by contacting Fluke using the details set out above, specifying the recipient and purpose of the data sharing. You may view and revoke authorized data transfers at any time via the same contact details.

Where data is stored locally on your device or within your own environment and is not accessible to Fluke, you are responsible for granting third-party access directly.

6) Terms of service, contract term & termination

As provided in the quote, order form, or agreement between you and Fluke. If you purchased the product through a distributor or reseller, the terms of service, contract term and termination are as agreed between you and that seller.

7) How Data Holder uses the data

If Fluke has access to any data generated through your use of a Fluke connected product or related service, this will be used in accordance with the applicable agreement between you and Fluke, through which you purchase Fluke's products or services. The relevant Fluke entity details will be specified in the quote or order form as applicable.

Fluke may engage third parties to act as service providers and perform certain tasks on its behalf, such as processing or storing data generated in connection with your use of a Fluke connected product or related service. For more information, please visit **https://www.fluke.com/en-us/fluke/privacy-policy**

8) Trade secrets

No trade secrets are contained in the data.

9) Right to lodge a complaint

If you have a complaint relating to your Fluke connected product or related service, or the Data Act in general, you can contact Fluke using the details set out above. You also have the right to lodge a complaint with the relevant competent authority designated under Article 37 of the EU Data Act, in the Member State of your habitual residence, place of work or establishment.

Notice version: 1.0 **Last updated:** 2026-08-25