Pre-Contractual Data Information: Connected Product (EU Data Act)

Product	2456-VAC, RUSKA 2465-725
Firmware / HW	Various (firmware version readable via RS-232; HW: RUSKA 2465A AutoFloat Controller with electronic float sensors; includes RUSKA 2465-725)
Connectivity / Interfaces	RS-232 serial; compatible with WinPrompt PC software
Contact	privacypolicy@fluke.com

1) Product data

- **Physical measurements:** Deadweight-gauge float position and status monitored by the electronic sensors of the RUSKA 2465A AutoFloat Controller
- **Device identifiers:** Model number, serial number, and firmware version (readable over the RS-232 interface)
- **Status / telemetry:** Float position/status, control state, and ready status
- **Events & diagnostics:** System error/status conditions queried over the RS-232 interface
- **Configuration values:** Control configuration, communication parameters (RS-232), and calibration parameters
- **Other:** None accessible beyond the configuration values above

Estimated volume (typical): <1 KB per RS-232 command/response; no continuous or background logging

Collection frequency: On-event only (front-panel actions and RS-232 queries)

For general operational guidance, please refer to the product's user manual.

2) Data formats

Users read status on the controller and can monitor/control it over RS-232, typically via the WinPrompt PC software; there is no on-device file export.

- **On export:** ASCII text command/response strings over RS-232 (CSV/JSON/XML file export from the instrument is responsibility of the customer application). Command set documented in the RUSKA 2465A AutoFloat users guide.
- **On device/in transit (if relevant):** ASCII serial strings over RS-232; no on-device file storage, no removable media, and no network interface.

3) Storage & retention

- **On-device storage:** Yes. Non-volatile memory retains configuration (control configuration, communication parameters) and calibration parameters; no time-series measurement logging.
- **Cloud / servers:** No. The instrument itself has no network or cloud connectivity; no data is transmitted to Fluke servers.
- **Retention:** Configuration and calibration parameters retained indefinitely until changed; live status is not stored (transmitted on demand only).

- **Deletion/anonymization:** Configuration/calibration can be reset by the user; no personal data is collected, so no anonymization applies.

4) User access, export & erase

- **Where:** Front-panel controls (local), and the RS-232 serial remote interface.
- **How:** Read status on the controller, or connect a PC over RS-232 and issue commands (or use WinPrompt) to monitor/control the deadweight gauge float.
- **Export formats:** ASCII text strings via RS-232.
- **Limits/rate-limits (if any):** Throughput limited by the RS-232 baud rate; no removable-media or network export.
- **Request erasure:** Reset configuration/calibration via the front-panel menus; no personal data is stored to erase.

5) Data Sharing with Third Parties

To the extent Fluke has access to the relevant data, you may authorize a third party to access such data by contacting Fluke using the details set out above, specifying the recipient and purpose of the data sharing. You may view and revoke authorized data transfers at any time via the same contact details.

Where data is stored locally on your device or within your own environment and is not accessible to Fluke, you are responsible for granting third-party access directly.

6) Terms of service, contract term & termination

As provided in the quote, order form, or agreement between you and Fluke. If you purchased the product through a distributor or reseller, the terms of service, contract term and termination are as agreed between you and that seller.

7) How Data Holder uses the data

If Fluke has access to any data generated through your use of a Fluke connected product or related service, this will be used in accordance with the applicable agreement between you and Fluke, through which you purchase Fluke's products or services. The relevant Fluke entity details will be specified in the quote or order form as applicable.

Fluke may engage third parties to act as service providers and perform certain tasks on its behalf, such as processing or storing data generated in connection with your use of a Fluke connected product or related service. For more information, please visit **https://www.fluke.com/en-us/fluke/privacy-policy**

8) Trade secrets

No trade secrets are contained in the data.

9) Right to lodge a complaint

If you have a complaint relating to your Fluke connected product or related service, or the Data Act in general, you can contact Fluke using the details set out above. You also have the right to lodge a complaint with the relevant competent authority designated under Article 37 of the EU Data Act, in the Member State of your habitual residence, place of work or establishment.

Notice version: 1.0 **Last updated:** 2026-08-26