Pre-Contractual Data Information: Connected Product (EU Data Act)

Product	ii1020 Product Family
Firmware / HW	Various
Connectivity / Interfaces	USB
Contact	privacypolicy@fluke.com

1) Product data

- Physical measurements
  - Acoustic images: visual capture of a sound map built up from the image formed by processing many microphones from a sensing array. These images are captured in “acoustic image files” – with file extension .AS2 for single-frame captures. Movie recordings may also be captured, in MP4 file format.
- Device identifiers
  - Model is one of ii1020.
  - Camera serial number.
- Status / telemetry – No telemetry is provided for device operation/usage.
- Events & diagnostics – No telemetry is provided of warnings, alarms or error codes. An on-device viewable security log showing PIN entry, change and error events is present by design.
- Configuration values – Certain image-specific settings (image visualization selections, frequency range selections, etc.) are retained in camera memory and are “factory-resettable” via on-device menus. These settings are recorded within AS2 files for later use by customer and Fluke software.
- Other – Audio recordings, typed-in text notes and ancillary visible light image captures are also recorded within the AS2 files and made available for later use by customer and Fluke software.

Estimated volume (typical): typically 1 megabyte per AS2 file.

Collection frequency: collection frequency is determined by the user’s manually controlled capture rate.

For general operational guidance, please refer to the product’s user manual.

2) Data formats

- On device/in transit: proprietary/binary AS2 files, MP4, JPG, PNG.
  - AS2 files are .ZIP format archives with Fluke-defined internal organization. Metadata is provided in JSON format; visible light control image captures are JPG formats. Some data elements are not described in order to protect proprietary/trade secret practices.

3) Storage & retention

- On-device storage: Yes.
  - Storage capacity: 4,000–8,000 AS2 files depending on included data captures.

    - User managed storage lifetime.
- Cloud / servers: Yes, optional.
    - Not required for normal operation; all data is extractable without cloud software (USB cable connection to a computer with a Media Transport Protocol (MTP) driver).
    - For cloud/servers, see the Fluke Connect and Fluke Connect Imaging SaaS descriptions. Cameras can upload directly to Fluke cloud services at user direction.
    - Hosting region(s): US.
    - Controller: [Fluke legal entity].
- Retention: on-device data retention is under user control (create, delete, transfer).
    - Configuration settings lifetime is controlled by the user, but settings are not exportable (factory reset available).
- Deletion/anonymization: not applicable – see Retention for measurement data; no usage data is collected by the connected device.

4) User access, export & erase

Without software:

- Connect the camera to a PC with the included USB cable (an off-the-shelf USB-C to PC cable).
- Use the PC file browser tool to locate the camera's "file device" icon and navigate to the DCIM folder for file storage.
- Files are transferred from the camera to the PC and thereafter controlled by the user.

Request erasure: customer-controlled PC.

5) Data Sharing with Third Parties

To the extent Fluke has access to the relevant data, you may authorize a third party to access such data by contacting Fluke using the details set out above, specifying the recipient and purpose of the data sharing. You may view and revoke authorized data transfers at any time via the same contact details.

Where data is stored locally on your device or within your own environment and is not accessible to Fluke, you are responsible for granting third-party access directly.

6) Terms of service, contract term & termination

As provided in the quote, order form, or agreement between you and Fluke. If you purchased the product through a distributor or reseller, the terms of service, contract term and termination are as agreed between you and that seller.

7) How Data Holder uses the data

If Fluke has access to any data generated through your use of a Fluke connected product or related service, this will be used in accordance with the applicable agreement between you and Fluke, through which you purchase Fluke's products or services. The relevant Fluke entity details will be specified in the quote or order form as applicable.

Fluke may engage third parties to act as service providers and perform certain tasks on its behalf, such as processing or storing data generated in connection with your use of a Fluke connected product or related service. For more information, please visit **https://www.fluke.com/en-us/fluke/privacy-policy**

8) Trade secrets

Proprietary/Trade Secret data is contained in portions of the AS2-format files. No trade secrets are contained in the export data formats (JPG, PNGs).

No trade secrets are contained in the Related Service data.

9) Right to lodge a complaint

If you have a complaint relating to your Fluke connected product or related service, or the Data Act in general, you can contact Fluke using the details set out above. You also have the right to lodge a complaint with the relevant competent authority designated under Article 37 of the EU Data Act, in the Member State of your habitual residence, place of work or establishment.

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