Pre-Contractual Data Information: Connected Product (EU Data Act)

Product	1620A-BASE-256, 1620A-H-256, 1620A-S-256, 1621A-H-256, 1621A-S-256
Firmware / HW	Various (firmware version readable via *IDN?; HW: thermo-hygrometer with RS-232)
Connectivity / Interfaces	Serial RS-232 port; SCPI remote command set
Contact	privacypolicy@fluke.com

1) Product data

- **Physical measurements:** Temperature and relative humidity measurements from the internal or connected sensors; typical operating range 0 °C to 50 °C, plus dew-point and other derived humidity values
- **Device identifiers:** Model number, serial number, and firmware version (via the *IDN? SCPI query); shown on the display and returned over the remote interface
- **Status / telemetry:** Current temperature/humidity readings, min/max/average statistics, recording state, and date/time
- **Events & diagnostics:** Error queue (SYST:ERR) and status registers queried over the remote interface
- **Configuration values:** Logging interval/record settings, alarm limits, communication parameters (RS-232), display units, and calibration parameters
- **Other:** Recorded measurement statistics (DATa:DSTatistics:RECord commands) — time-stamped readings retained in memory

Estimated volume (typical): Configurable: time- and date-stamped readings logged to internal memory at the selected recording interval

Collection Frequency: Periodic during a recording session (at the configured logging interval), or on-event for manual/remote queries

For general operational guidance, please refer to the product’s user manual.

2) Data formats

Users read live values on the display and can retrieve readings, statistics, and recorded data over the serial (RS-232) port via SCPI remote commands.

- **On export:** ASCII text responses to SCPI commands over RS-232 (no CSV/JSON/XML file export from the instrument itself). The full command set is documented in the 1620A Users Guide.
- **On device/in transit:** Internally, time- and date-stamped readings are held in memory (DATa:DSTatistics:RECord); the RS-232 port carries live remote traffic. No removable media.

3) Storage & retention

- **On-device storage:** Yes. Internal memory retains time- and date-stamped recorded readings/statistics plus configuration (logging settings, alarm limits, communication parameters) and calibration parameters; retained until cleared or overwritten.

- **Cloud / servers:** No. The instrument itself has no cloud connectivity; data transfer is local (RS-232 to a customer-controlled PC or network) and not transmitted to Fluke servers.
- **Retention:** Recorded readings are retained until cleared (DATa:DSTatistics:RECord:CLEar) or the buffer is overwritten; configuration and calibration are retained until changed.
- **Deletion/anonymization:** Recorded data can be cleared via the record-clear command or the front panel; no personal data is collected, so no anonymization applies.

4) User access, export & erase

- **Where:** Front-panel display and keypad (local), the serial (RS-232) port for remote SCPI operation.
- **How:** Read values on the display, or connect over RS-232 and issue SCPI query commands to retrieve live readings and recorded statistics.
- **Export formats:** ASCII text strings via RS-232.
- **Limits/rate-limits:** Throughput is limited by the RS-232 baud rate; the internal record buffer is finite (cleared or overwritten). No removable-media export.
- **Request erasure:** Clear recorded data via the record-clear command or the front panel; reset configuration via the setup menu; no personal data is stored to erase.

5) Data Sharing with Third Parties

To the extent Fluke has access to the relevant data, you may authorize a third party to access such data by contacting Fluke using the details set out above, specifying the recipient and purpose of the data sharing. You may view and revoke authorized data transfers at any time via the same contact details.

Where data is stored locally on your device or within your own environment and is not accessible to Fluke, you are responsible for granting third-party access directly.

6) Terms of service, contract term & termination

As provided in the quote, order form, or agreement between you and Fluke. If you purchased the product through a distributor or reseller, the terms of service, contract term and termination are as agreed between you and that seller.

7) How Data Holder uses the data

If Fluke has access to any data generated through your use of a Fluke connected product or related service, this will be used in accordance with the applicable agreement between you and Fluke, through which you purchase Fluke’s products or services. The relevant Fluke entity details will be specified in the quote or order form as applicable.

Fluke may engage third parties to act as service providers and perform certain tasks on its behalf, such as processing or storing data generated in connection with your use of a Fluke connected product or related service. For more information, please visit **https://www.fluke.com/en-us/fluke/privacy-policy**

8) Trade secrets

No trade secrets are contained in the data.

9) Right to lodge a complaint

If you have a complaint relating to your Fluke connected product or related service, or the Data Act in general, you can contact Fluke using the details set out above. You also have the right to lodge a complaint with the relevant competent authority designated under Article 37 of the EU Data Act, in the Member State of your habitual residence, place of work or establishment.

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