Pre-Contractual Data Information: Connected Product (EU Data Act)

Product	RSE300, RSE600 9/60HZ
Firmware / HW	[Various]
Connectivity / Interfaces	[Ethernet]
Contact	privacypolicy@fluke.com

1) Product data

- **Physical measurements:**
  - Thermal images: temperatures reported for each pixel of a sensing array. For example, 640x480, 320x240, etc. Using an external (PC-based) software application, these measurements are captured in “radiometry image files” – with file extension .IS2 and .IS3 for single-frame and movies, respectively.
- **Device identifiers:** [RSE300, RSE600]

Estimated volume (typical): calculate from these factors:

- 9 or 60 IR frames per second (depends on product SKU)
- 320x240 or 640x480 times 2 bytes per pixel for IR (depends on model)
- Plus optional 640x480 times 2 bytes per pixel for visible light image

Collection Frequency: [see above; single-frame captures on user-command or captured movie recording (lossless IR video)]

For general operational guidance, please refer to the product’s user manual.

2) Data formats

- **On export:** IS2 and IS3 files can be exported to CSV files

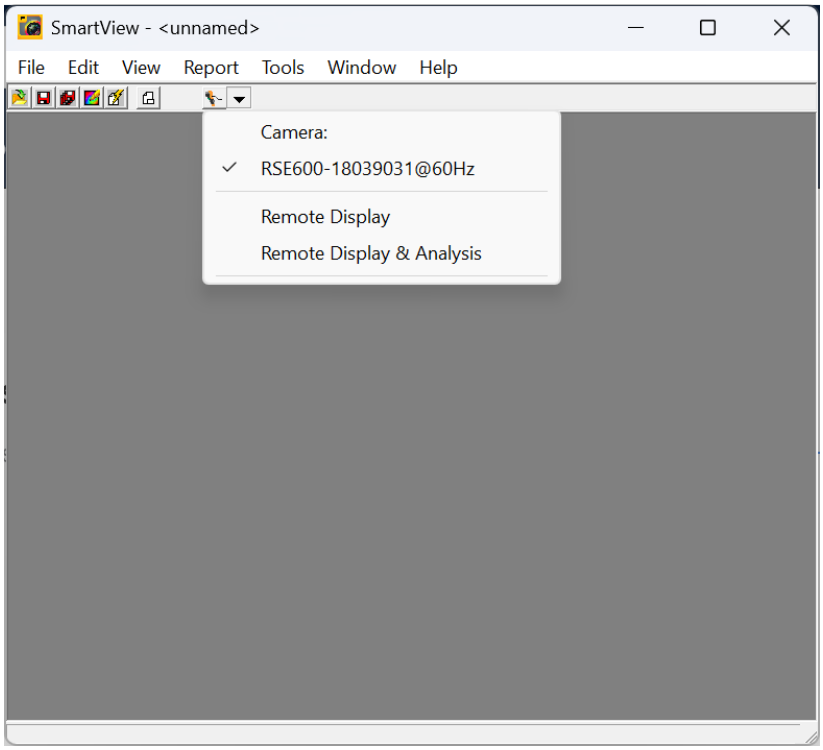
3) Storage & retention

- **On-device storage:** [No]. Software stores to customer PC.
- **Cloud / servers:** [No]. Hosting region(s): N/A
- **Retention:** raw product data: [No]
- **Deletion/anonymization:** [N/A].

4) User access, export & erase

- **Where:** [SmartView/Classic free PC software]

How – using SmartView Classic (note: camera model and serial number will match customer's actual device info):



SmartView Classic — Camera menu, as shown in the source document.

- In SmartView Classic the Camera menu lists the connected imager and offers Remote Display and Remote Display & Analysis.
- IS2 and IS3 files are captured on the PC from data streamed from the device, and are thereafter controlled by the user.
- **Export formats:**
  - [CSV / JPG / PNG], plus also see separate Related Service/software declaration (SmartView Classic) for additional capabilities.
  - **Limits/rate-limits (if any)** — storage capacity and capture duration of local PC.

Export formats: [CSV].

Limits/rate-limits (if any): [Network connection from device to PC can reach 300MB/second; PC needs to have compute capacity and storage speed to save all data captures.].

Request erasure: [Customer-PC storage of data]

5) Data Sharing with Third Parties

To the extent Fluke has access to the relevant data, you may authorize a third party to access such data by contacting Fluke using the details set out above, specifying the recipient and purpose of the data sharing. You may view and revoke authorized data transfers at any time via the same contact details.

Where data is stored locally on your device or within your own environment and is not accessible to Fluke, you are responsible for granting third-party access directly.

6) Terms of service, contract term & termination

As provided in the quote, order form, or agreement between you and Fluke. If you purchased the product through a distributor or reseller, the terms of service, contract term and termination are as agreed between you and that seller.

7) How Data Holder uses the data

If Fluke has access to any data generated through your use of a Fluke connected product or related service, this will be used in accordance with the applicable agreement between you and Fluke, through which you purchase Fluke's products or services. The relevant Fluke entity details will be specified in the quote or order form as applicable.

Fluke may engage third parties to act as service providers and perform certain tasks on its behalf, such as processing or storing data generated in connection with your use of a Fluke connected product or related service. For more information, please visit **https://www.fluke.com/en-us/fluke/privacy-policy**

8) Trade secrets

No trade secrets are contained in the data.

9) Right to lodge a complaint

If you have a complaint relating to your Fluke connected product or related service, or the Data Act in general, you can contact Fluke using the details set out above. You also have the right to lodge a complaint with the relevant competent authority designated under Article 37 of the EU Data Act, in the Member State of your habitual residence, place of work or establishment.

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