Pre-Contractual Data Information: Connected Product (EU Data Act)

Product	2271A-BSP-HC20, 2271A-NPT-HC20
Firmware / HW	Various (firmware version readable via the remote interface; HW: modular pressure controller/calibrator with interchangeable pressure measurement modules)
Connectivity / Interfaces	USB and Ethernet (LAN)
Contact	privacypolicy@fluke.com

1) Product data

- **Physical measurements:** Measured and controlled pressure values (gauge/absolute) from the internal pressure sensor module(s); the 2271A is a modular pressure controller/calibrator
- **Device identifiers:** Model number, serial number, and firmware version (readable over the remote interface and shown on the display)
- **Status / telemetry:** Current setpoint, measured pressure, control mode/status, ready/stable status, and active range
- **Events & diagnostics:** System error/status conditions queried over the remote interface
- **Configuration values:** Setpoint, control limits (low/high/slew), pressure units, module/range selection, communication parameters, and calibration parameters
- **Other:** None accessible beyond the configuration values above

Estimated volume (typical): <1 KB per remote command/response; no continuous or background logging

Collection frequency: On-event only (front-panel/touchscreen actions and remote queries)

For general operational guidance, please refer to the product's user manual.

2) Data formats

Users read live values on the front-panel touchscreen display and can query/set measurements and settings remotely over USB or Ethernet (LAN); there is no on-device file export.

- **On export:** ASCII text command/response strings over USB/Ethernet (no CSV/JSON/XML file export from the instrument). Command set documented in the 2271A user documentation.
- **On device/in transit (if relevant):** ASCII strings over USB/Ethernet; no on-device file storage, no removable media beyond the interfaces listed.

3) Storage & retention

- **On-device storage:** Yes. Non-volatile memory retains configuration (setpoints, control limits, units, module/range selection, communication parameters) and calibration parameters; no time-series measurement logging.
- **Cloud / servers:** No. No cloud connectivity; no data is transmitted to Fluke servers. (Ethernet/LAN connects to the customer's own network/PC, under their control.)

- **Retention:** Configuration and calibration parameters retained indefinitely until changed; live measurements are not stored (transmitted on demand only).
- **Deletion/anonymization:** Configuration/calibration can be reset by the user; no personal data is collected, so no anonymization applies.

4) User access, export & erase

- **Where:** Front-panel touchscreen display (local), and the USB or Ethernet (LAN) remote command interface.
- **How:** Read values on the display, or connect a PC over USB/Ethernet and issue remote query commands to retrieve measurements and settings.
- **Export formats:** ASCII text strings via USB or Ethernet.
- **Limits/rate-limits (if any):** Throughput limited by the USB/Ethernet interface; no removable-media export.
- **Request erasure:** Reset configuration/calibration via the front-panel menus; no personal data is stored to erase.

5) Data Sharing with Third Parties

To the extent Fluke has access to the relevant data, you may authorize a third party to access such data by contacting Fluke using the details set out above, specifying the recipient and purpose of the data sharing. You may view and revoke authorized data transfers at any time via the same contact details.

Where data is stored locally on your device or within your own environment and is not accessible to Fluke, you are responsible for granting third-party access directly.

6) Terms of service, contract term & termination

As provided in the quote, order form, or agreement between you and Fluke. If you purchased the product through a distributor or reseller, the terms of service, contract term and termination are as agreed between you and that seller.

7) How Data Holder uses the data

If Fluke has access to any data generated through your use of a Fluke connected product or related service, this will be used in accordance with the applicable agreement between you and Fluke, through which you purchase Fluke's products or services. The relevant Fluke entity details will be specified in the quote or order form as applicable.

Fluke may engage third parties to act as service providers and perform certain tasks on its behalf, such as processing or storing data generated in connection with your use of a Fluke connected product or related service. For more information, please visit **https://www.fluke.com/en-us/fluke/privacy-policy**

8) Trade secrets

No trade secrets are contained in the data.

9) Right to lodge a complaint

If you have a complaint relating to your Fluke connected product or related service, or the Data Act in general, you can contact Fluke using the details set out above. You also have the

right to lodge a complaint with the relevant competent authority designated under Article 37 of the EU Data Act, in the Member State of your habitual residence, place of work or establishment.

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