Data Processing Service Data and Digital Assets

Service Name: OMNITREND Center -hosted in cloud by Fluke

For EU customers, data is hosted in the EU.

(a) Categories of Data and Digital Assets that can be transferred:

database HSQL + HDF5

EXPORTABLE DATA	DATA STRUCTURE & FORMAT	DATA PORTABILITY & RESTRICTIONS
All data except mentioned below	HSQL data base, readable using proper tool, for example db Beaver, password protected: user: sysadmin password: pwdsysadmin Database id has to be repeated in path, for example: path/123456/123456	No
All kinds of measurements including meta data	HDF5 files, names represent measurements task id from main database, readable using for example HDF Viewer, no password protection	No
Log files	Plain text files, records with timestamps	details of information depends on set log level, typically do not contained detailed user actions.

database MSSQL

EXPORTABLE DATA	DATA STRUCTURE & FORMAT	DATA PORTABILITY & RESTRICTIONS
All data except mentioned below	MSSQL database, backup not password protected,	Data stored in BLOB’s are not readable
Signal measurements data	CSV (direct export from OMNITREND Center client)	No
Log files	Plain text files, records with timestamps	details of information depends on set log level, typically do not contained detailed user actions.

Customers are able to export this data by requesting via mail to **support.frs.emea@fluke.com**

(b) Categories of Data and Digital Assets that cannot be transferred

Data Not Provided:

System and security and internal operational data: Passwords, password hashes, salts, API keys, authentication tokens, login history, lockout counters, and internal platform or queue data are excluded for security reasons.

The following categories of data are not exportable:

Category 1:

Data of Provider or a third party that are protected by intellectual property rights or constituting trade secrets, or any information held by Fluke that (a) derives independent economic value, actual or potential, from not being generally known to the public or to other persons who can obtain economic value from its disclosure or use and (b) is the subject of efforts that are reasonable under the circumstances to maintain its secrecy.

Category 2: Any information held by Fluke that could reveal information in Category 1.

Category 3: Other information specific to the internal functioning of the service that is not covered by Categories 1 or 2 but whose export would risk breaching Fluke's trade secrets.

(c) Information on procedures for switching and porting with the use of switching tools: Information on the available procedures for switching and porting to and from the Service, including the available switching and porting methods and formats, and the restrictions and technical limitations known to Provider, is set out in Section 3.1 of the EU Data Act Addendum.

(d) Known risks to continuity in the provision of the functions or services of the Source Provider: None

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