Pre-Contractual Data Information: Connected Product (EU Data Act)

Product	9142-A-256, 9142-A-P-256, 9142-B-256, 9142-B-P-256, 9142-C-256, 9142-D-256, 9142-D-P-256, 9142-DW-256, 9142-DW-P-256, 9142-E-256, 9142-E-P-256, 9142-F-P-256, 9143-A-256, 9143-A-P-256, 9143-B-256, 9143-D-P-256, 9143-DW-256, 9143-E-256, 9143-F-P-256, 9144-A-256, 9144-A-P-256, 9144-B-256, 9144-D-256, 9144-D-P-256, 9144-DW-256, 9144-DW-P-256, 9144-E-256, 9144-E-P-256
Firmware / HW	Various (firmware version readable via SYST:COD:VERS; HW: digital temperature controller, resistive heater/insert well; -P models add a reference-probe input module)
Connectivity / Interfaces	RS-232 serial (DB-9, front panel); API documented in user guide
Contact	privacypolicy@fluke.com

1) Product data

- **Physical measurements:** Well/insert temperature measured by the internal control sensor; base unit range per model: 9142 −25 °C to 150 °C, 9143 33 °C to 350 °C, 9144 50 °C to 660 °C
- **Device identifiers:** Model number, serial number, and firmware version (via *IDN? and SYST:COD:VERS SCPI-style queries); also shown on-screen via the System Menu
- **Status / telemetry:** Current set-point, measured temperature, scan rate, stability status, heater enable/output state
- **Events & diagnostics:** Hard and soft over-temperature cutout state, trip state, and system error queue (SYST:ERR)
- **Configuration values:** Set-point, scan rate, stable-limit alarm threshold, soft cutout level, ramp/soak program parameters (setpoints, soak time, cycles, tolerance, direction); -P models additionally store reference-probe characterization parameters and calibration dates
- **Other:** -P models can store up to 20 completed test results in non-volatile memory (PROG:MEM), printable/erasable on demand; the base unit has no result-storage function

Estimated volume (typical): <1 KB per RS-232 command/response; no continuous or background logging

Collection Frequency: On-event only (front-panel actions and RS-232 SCPI-style queries)

For general operational guidance, please refer to the product’s user manual.

2) Data formats

Users read live values on the front-panel LCD and can query measurements, settings, and (on -P models) stored test results over the RS-232 serial interface; there is no file export from the base unit.

- **On export:** ASCII text responses to SCPI-style commands over RS-232 (no CSV/JSON/XML file export). The full command set is documented in the 914X Field Metrology Wells technical

guide, Digital Communication Interface chapter. -P models can print stored test results (PROG:MEM:PRINT) as text.
- **On device/in transit:** ASCII serial strings over RS-232; no on-device file storage beyond the -P model's 20-result buffer, no removable media, and no network interface.

3) Storage & retention

- **On-device storage:** Yes. Non-volatile memory retains configuration (set-point, scan rate, cutout, ramp/soak program) and calibration dates/parameters; -P models additionally retain up to 20 stored test results until erased (PROG:MEM:CLEA) or overwritten.
- **Cloud / servers:** No. No network or cloud connectivity; no data is transmitted to Fluke servers.
- **Retention:** Configuration and calibration data are retained indefinitely until changed; -P model stored test results are retained until erased or the 20-result buffer is overwritten.
- **Deletion/anonymization:** Stored -P test results can be erased on demand (PROG:MEM:CLEA); no personal data is collected, so no anonymization applies.

4) User access, export & erase

- **Where:** Front-panel LCD display and keypad (local), and the RS-232 serial remote command interface.
- **How:** Read values on the display, or connect a PC with a serial cable and issue SCPI-style query commands to retrieve measurements, settings, and (on -P models) stored test results.
- **Export formats:** ASCII text strings via RS-232.
- **Limits/rate-limits:** Throughput is limited by the RS-232 interface; no removable-media or network export.
- **Request erasure:** Erase stored -P test results via PROG:MEM:CLEA or the front panel; reset configuration to defaults via the front-panel menus; no other personal data is stored to erase.

5) Data Sharing with Third Parties

To the extent Fluke has access to the relevant data, you may authorize a third party to access such data by contacting Fluke using the details set out above, specifying the recipient and purpose of the data sharing. You may view and revoke authorized data transfers at any time via the same contact details.

Where data is stored locally on your device or within your own environment and is not accessible to Fluke, you are responsible for granting third-party access directly.

6) Terms of service, contract term & termination

As provided in the quote, order form, or agreement between you and Fluke. If you purchased the product through a distributor or reseller, the terms of service, contract term and termination are as agreed between you and that seller.

7) How Data Holder uses the data

If Fluke has access to any data generated through your use of a Fluke connected product or related service, this will be used in accordance with the applicable agreement between you and Fluke, through which you purchase Fluke’s products or services. The relevant Fluke entity details will be specified in the quote or order form as applicable.

Fluke may engage third parties to act as service providers and perform certain tasks on its behalf, such as processing or storing data generated in connection with your use of a Fluke connected product or related service. For more information, please visit **https://www.fluke.com/en-us/fluke/privacy-policy**

8) Trade secrets

No trade secrets are contained in the data.

9) Right to lodge a complaint

If you have a complaint relating to your Fluke connected product or related service, or the Data Act in general, you can contact Fluke using the details set out above. You also have the right to lodge a complaint with the relevant competent authority designated under Article 37 of the EU Data Act, in the Member State of your habitual residence, place of work or establishment.

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