Pre-Contractual Data Information: Connected Product (EU Data Act)

Product	9500C with 9540C Active Heads
Firmware / HW	Various. Firmware: details read using SCPI GPIB commands or the local user interface. Hardware: obtain the PCB revision from the instrument rear label or service records.
Connectivity / Interfaces	GPIB (IEEE-488.2 standard).
Contact	privacypolicy@fluke.com

1) Product data

- Calibrator output functions: various signals selected by the user for calibrating oscilloscopes.
- Physical measurements: DUT input resistance and DUT input capacitance.
- Device identifiers: read using GPIB SCPI commands. Base unit model number 9500C and serial number. Active heads fitted to CH1–CH5: model number 9540C and serial number.
- Status / telemetry: instrument configuration and output status read via GPIB.
- Events & diagnostics: events and self-test results read via GPIB.
- Configuration values: user-selected signal type with parameters such as amplitude, frequency, pulse width, etc.

Estimated volume (typical): <1 KB per SCPI query response.

Collection frequency: on-event (user-initiated SCPI commands only); no continuous or background data collection.

For general operational guidance, please refer to the product’s user manual.

2) Data formats

- All SCPI command responses are 7-bit ASCII (IEEE-488.2 standard).
- Measurement values are returned as scientific floating-point strings (e.g. +1.000E-0).

3) Storage & retention

- On-device storage: no measurement storage. Some configuration parameters are retained.
- Cloud / servers: no cloud or network connectivity. No data is transmitted to Fluke servers during normal operation.
- Retention: no retained measurements. Some configuration parameters are retained when powered down. These parameters can be overwritten/changed.
- Request erasure: no stored measurements. Non-volatile configuration parameters can be overwritten/changed to default values.

4) User access, export & erase

- Where: install PyVISA from **www.pyvisa.com/docs/windows-setup**. GPIB controller hardware is required.

- How: use Python or NI-MAX to send the SCPI GPIB commands shown in the Programmers Manual and retrieve the data.
- Export formats: 7-bit ASCII scientific floating-point strings.
- Programmers Manual: go to **www.fluke.com/en-gb/product/calibration-tools/electrical-calibration/electrical-calibrators/9500c**
- Request erasure: no stored measurements. Non-volatile configuration parameters can be overwritten/changed to default values.

5) Data Sharing with Third Parties

To the extent Fluke has access to the relevant data, you may authorize a third party to access such data by contacting Fluke using the details set out above, specifying the recipient and purpose of the data sharing. You may view and revoke authorized data transfers at any time via the same contact details.

Where data is stored locally on your device or within your own environment and is not accessible to Fluke, you are responsible for granting third-party access directly.

6) Terms of service, contract term & termination

As provided in the quote, order form, or agreement between you and Fluke. If you purchased the product through a distributor or reseller, the terms of service, contract term and termination are as agreed between you and that seller.

7) How Data Holder uses the data

If Fluke has access to any data generated through your use of a Fluke connected product or related service, this will be used in accordance with the applicable agreement between you and Fluke, through which you purchase Fluke's products or services. The relevant Fluke entity details will be specified in the quote or order form as applicable.

Fluke may engage third parties to act as service providers and perform certain tasks on its behalf, such as processing or storing data generated in connection with your use of a Fluke connected product or related service. For more information, please visit **https://www.fluke.com/en-us/fluke/privacy-policy**

8) Trade secrets

No trade secrets are contained in the data.

9) Right to lodge a complaint

If you have a complaint relating to your Fluke connected product or related service, or the Data Act in general, you can contact Fluke using the details set out above. You also have the right to lodge a complaint with the relevant competent authority designated under Article 37 of the EU Data Act, in the Member State of your habitual residence, place of work or establishment.

Reference Documents

- Programmer's Manual (9500C): **https://media.fluke.com/c13cc146-7f81-4306-8759-b30901257992_original%20file.pdf**

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