Pre-Contractual Data Information: Connected Product (EU Data Act)

Product	FLUKE-985
Firmware / HW	[Various]
Connectivity / Interfaces	[Ethernet, USB]
Contact	privacypolicy@fluke.com

1) Product data

- **Physical measurements:** particle counts per unit time/airflow
- **Measured specifications:**
  - **Channels:** 0.3 µm, 0.5 µm, 1.0 µm, 2.0 µm, 5.0 µm, 10.0 µm
  - **Flow rate:** 0.1 cfm (2.83 L/min)
  - **Count modes:** Raw counts, #/m³, #/ft³, #/liter in Cumulative or Differential mode
- **Device identifiers:** [Fluke-985]

Estimated volume (typical): [10,000 records (rotating buffer)]

For general operational guidance, please refer to the product's user manual.

2) Data formats

- **On export:** [TSV (tab-separated variable) / XLS (Excel spreadsheet)].
- **On device/in transit (if relevant):** [same as "On export"].

3) Storage & retention

- **On-device storage:** [Yes]. 10,000 samples; overwrites oldest data.
- **Cloud / servers:** [No].
- **Retention:** [until reset].
- **Deletion/anonymisation:** [customer-controlled device].

4) User access, export & erase

- **Where:** [customer-controlled device].
- **How:** data is held in flash memory until cleared and moves out three ways — over a USB cable to a PC (Windows Explorer › HPC USB Drive), onto a USB flash drive (Buffered Data screen › data export icon), or over Ethernet via the Charge Base and a browser at HPC followed by the product serial number. The exported file is Data.tsv or Data.xls, openable in Microsoft Excel or a text editor. Each download to a flash drive overwrites the previous one. Full step-by-step instructions are in the product user manual, reproduced below.

255. Use and to adjust the Y axis scale.

Note

If historical location data is selected for review at the Trend setup screen, the x-axis will only be linear if the sample times of each of the data records are the same.

Data Export

The Product stores collected data in flash memory. The data is stored until the data is cleared and is retained when the Product is off. Data can be moved to a PC or laptop with a USB cable, a flash USB drive, or transmitted through an Ethernet connection. A sample report, seen in Excel, is shown in Figure 2.

How to Move Product Data to a PC with a USB Cable

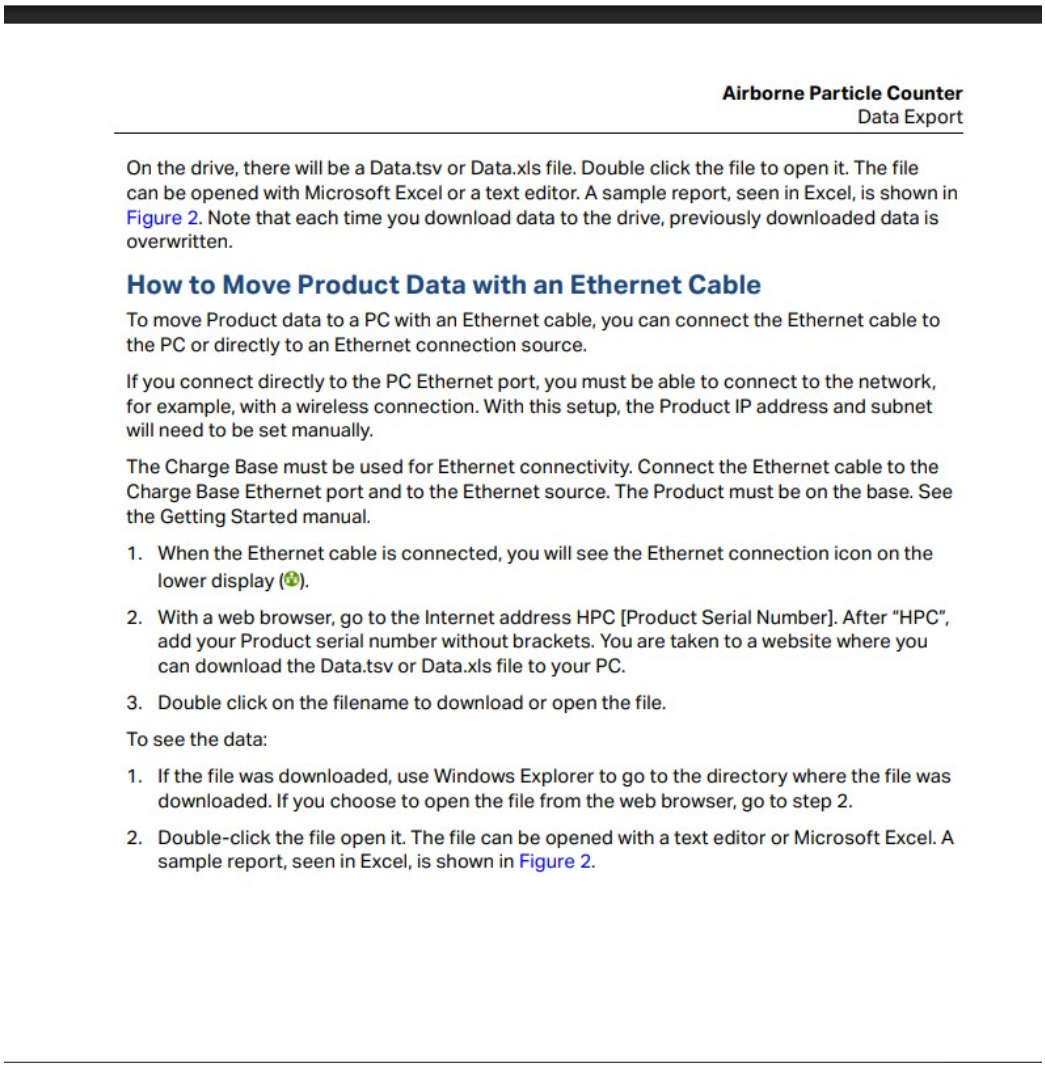
To move Product data to a PC with a USB cable:

1. Connect the USB cable to the Product or the Charge Base USB port. If you use the Charge Base, the Product must be on the base. When you connect the USB cable, you will see .
2. Use Windows Explorer to go to the HPC USB Drive.
3. Windows Explorer will open and show you the Data.tsv or Data.xls file icon. Right click on the file and open it with Microsoft Excel or a text editor. A sample report, seen in Excel, is shown in Figure 2.

How to Move Product Data to a Flash USB Drive

To move Product data to a flash USB drive:

1. Connect the USB flash drive to the Product USB drive port. When you connect the USB drive, wait for the USB drive icon ( ) to show at the bottom of the display.
2. Push and go to the Buffered Data Screen.
3. Push .
4. Push to highlight the data export icon ( ).
5. Push to export the data to the flash USB drive.
6. To see the data:
7. Use Windows Explorer to go to the flash USB drive.



On the drive, there will be a Data.tsv or Data.xls file. Double click the file to open it. The file can be opened with Microsoft Excel or a text editor. A sample report, seen in Excel, is shown in Figure 2. Note that each time you download data to the drive, previously downloaded data is overwritten.

How to Move Product Data with an Ethernet Cable

To move Product data to a PC with an Ethernet cable, you can connect the Ethernet cable to the PC or directly to an Ethernet connection source.

If you connect directly to the PC Ethernet port, you must be able to connect to the network, for example, with a wireless connection. With this setup, the Product IP address and subnet will need to be set manually.

The Charge Base must be used for Ethernet connectivity. Connect the Ethernet cable to the Charge Base Ethernet port and to the Ethernet source. The Product must be on the base. See the Getting Started manual.

1. When the Ethernet cable is connected, you will see the Ethernet connection icon on the lower display ( ).
2. With a web browser, go to the Internet address HPC [Product Serial Number]. After "HPC", add your Product serial number without brackets. You are taken to a website where you can download the Data.tsv or Data.xls file to your PC.
3. Double click on the filename to download or open the file.

To see the data:

1. If the file was downloaded, use Windows Explorer to go to the directory where the file was downloaded. If you choose to open the file from the web browser, go to step 2.
2. Double-click the file open it. The file can be opened with a text editor or Microsoft Excel. A sample report, seen in Excel, is shown in Figure 2.

Data export procedures, from the Fluke 985 Users Manual.

- **Export formats:** [TSV / XLS].
- **Limits/rate-limits (if any):** [customer-configurable; see user manual documentation].
- **Request erasure:** [customer-controlled device]

5) Data Sharing with Third Parties

To the extent Fluke has access to the relevant data, you may authorize a third party to access such data by contacting Fluke using the details set out above, specifying the recipient and purpose of the data sharing. You may view and revoke authorized data transfers at any time via the same contact details.

Where data is stored locally on your device or within your own environment and is not accessible to Fluke, you are responsible for granting third-party access directly.

6) Terms of service, contract term & termination

As provided in the quote, order form, or agreement between you and Fluke. If you purchased the product through a distributor or reseller, the terms of service, contract term and termination are as agreed between you and that seller.

7) How Data Holder uses the data

If Fluke has access to any data generated through your use of a Fluke connected product or related service, this will be used in accordance with the applicable agreement between you and Fluke, through which you purchase Fluke's products or services. The relevant Fluke entity details will be specified in the quote or order form as applicable.

Fluke may engage third parties to act as service providers and perform certain tasks on its behalf, such as processing or storing data generated in connection with your use of a Fluke connected product or related service. For more information, please visit **https://www.fluke.com/en-us/fluke/privacy-policy**

8) Trade secrets

No trade secrets are contained in the data.

9) Right to lodge a complaint

If you have a complaint relating to your Fluke connected product or related service, or the Data Act in general, you can contact Fluke using the details set out above. You also have the right to lodge a complaint with the relevant competent authority designated under Article 37 of the EU Data Act, in the Member State of your habitual residence, place of work or establishment.

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